Filing # 39220314 E-Filed 03/18/2016 04:48:26 PM

Exhibit C

ELECTRONICALLY FILED 03/18/2016 04:48:26 PM: KEN BURKE, CLERK OF THE CIRCUIT COURT, PINELLAS COUNTY

livestream

All Systems Operational

Platform ? Operational Billing ? Operational Support (help.livestream.com) ? Operational Store (store.livestream.com) ? Operational Original Livestream Platform Operational Livestream Hardware Encoders Operational Operational Operational Operational

Operational

Operational Degraded Performance Partial Outage Major Outage Scheduled Maintenance Required Update for Livestream Producer Scheduled In order to provide you with the

Scheduled - In order to provide you with the best possible service, our Livestream Producer software application for both Mac and PC will require all customers to upgrade to version 1.0.13. This change will occur Monday, February 29th at 7am ET.

Previous versions of Livestream Producer will no longer be supported after that time.

What do I need to do?

- Uninstall any version prior to 1.0.13. Version 1.0.13 was originally released on December 20th, 2015. If you have updated since then, you do not need to update again.

- Download Livestream Producer version 1.0.13. Links to the Mac & Windows versions of Producer are available on our website.

What will happen if I don't update to 1.0.13?

If you haven't updated your version of Producer to 1.0.13 by February 29th, you will likely experience the following:

- Inability to log into the Producer software.

- A prompt to upgrade to 1.0.13.

- Inability to stream using an older version of Producer.

If you have any questions, please contact our Customer Care team by creating a ticket at help.livestream.com.

-The Livestream Team

Past Incidents Mar 16, 2016 Issues Accessing the Livestream Platform **Resolved** - This incident has been resolved. Monitoring - A fix has been implemented and we are monitoring the results.

Investigating - We are currently investigating issues on the Livestream Platform. We will update this thread as soon as we have more information. Thanks for your patience.

<u>Issues Accessing the Livestream Platform</u> **Resolved** - This incident has been resolved.

Monitoring - Monitoring - A fix has been implemented and we are monitoring the results.

Update - Investigating - We are continuing to investigate issues on the Livestream Platform. We will update this thread as soon as we have more information. Thanks for your patience.

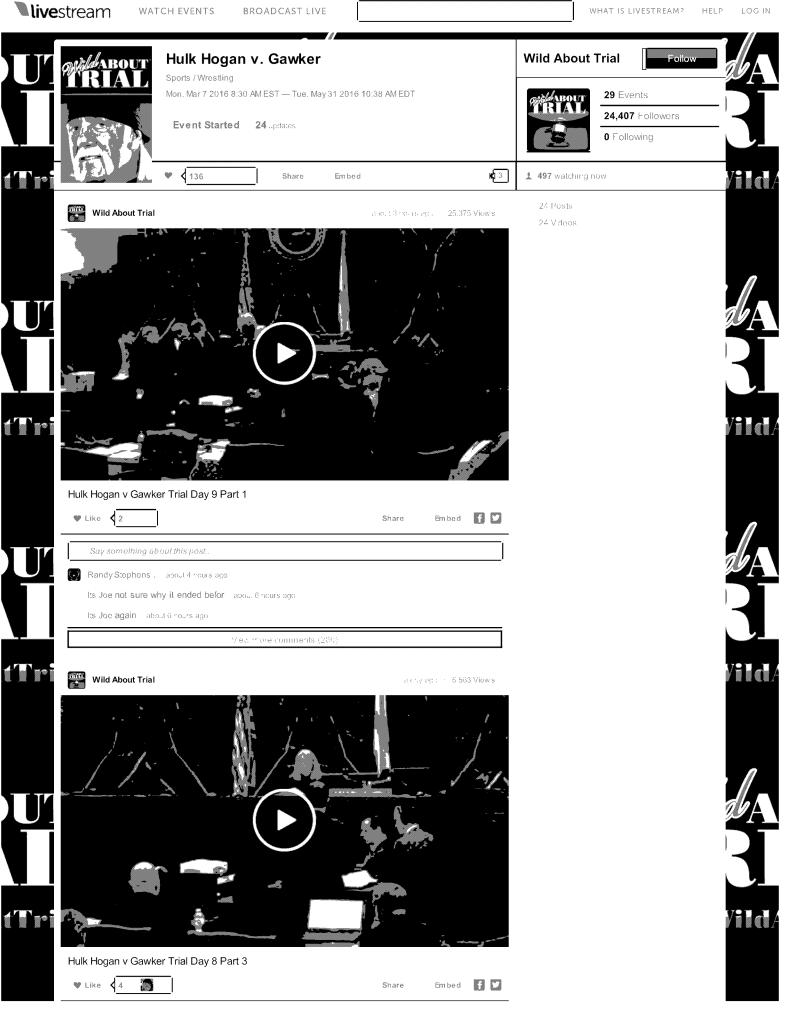
Investigating - We are currently investigating issues on the Livestream Platform. We will update this thread as soon as we have more information. Thanks for your patience.

Mar 9, 2016 Issues Accessing the Livestream Platform **Resolved** - This incident has been resolved.

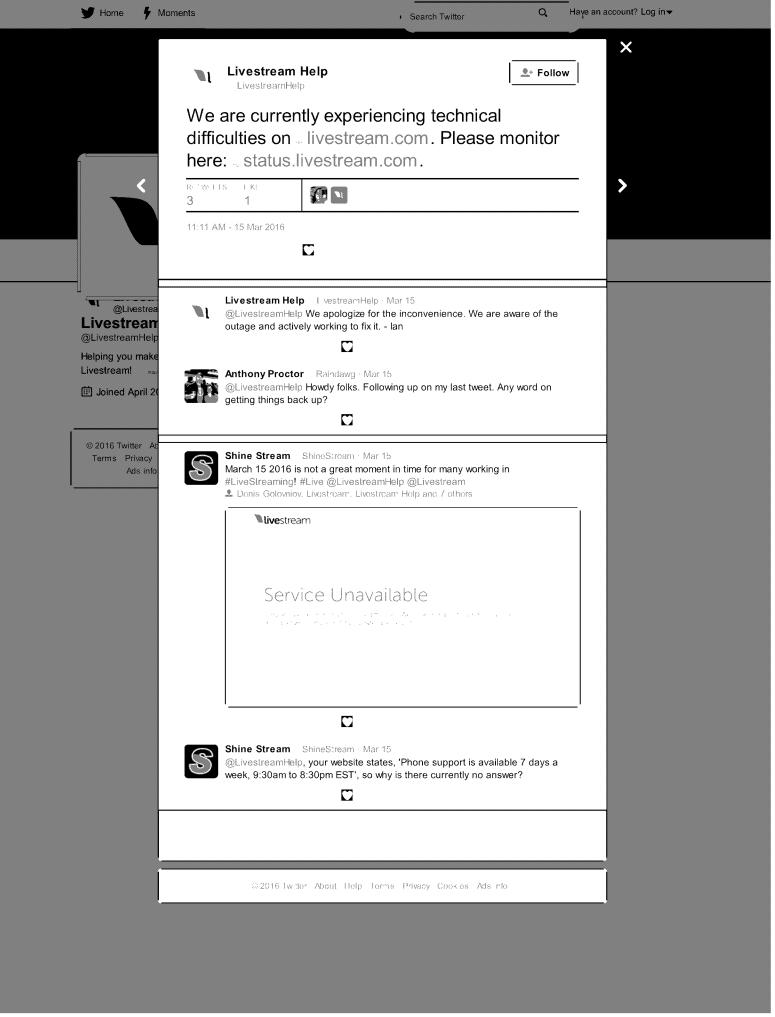
Monitoring - A fix has been implemented and we are monitoring the results.

Investigating - We are currently investigating issues on the Livestream Platform. We will update this thread as soon as we have more information. Thanks for your patience.

 \leftarrow Incident History



1/6 | http://livestream.com/accounts/4903803/events/4901523



1/1 | https://twitter.com/LivestreamHelp/status/709804317981675520